

System Requirements

Browser Requirements

The Newdea Application Platform has been tested and certified with the following web browsers:

- Microsoft® Internet Explorer®
- Google Chrome™
- Mozilla® Firefox
- Mozilla® Firefox Extended Support Release (ESR)

Certification means that we are able to provide full technical support. If you choose to use a web browser (Apple® Safari, for example) which is not certified by Newdea and encounter a problem, please first check to see if the problem exists within a certified browser. Regardless of which browser you are using, please report any software issues as Newdea is always evaluating the software's performance and browsers it supports.

Since browsers are constantly updated to improve performance, standards capability, quality and increase security, we recommend using the latest version of the browsers. Both Firefox and Chrome provide automated updating directly in their products, we recommend turning this setting on. The updates provided for these browsers are frequent and widely tested. For IE, Microsoft does large scale releases that have systemic impact to your browsing experience. To alleviate this issue, Microsoft provides backward compatible modes of operation and associated standards for each of the modes. Therefore, upgrading may require you set the appropriate compatibility mode. In IE 11+, Microsoft has removed this mode.

Some organizations set browser usage policies and requirements that differs from our recommendations above, please check within your organization and follow the organization's policies.

Software Requirements

The Import and Export feature within Project Center requires Microsoft Excel. Custom Report development within Project Center requires Internet Explorer. The Data Export feature within Project Center requires Microsoft SQL Server

Bandwidth Requirements

Newdea.com is designed to use as little bandwidth as possible, so the site may perform adequately over high-speed, dial-up, and wireless Internet connections.

It is difficult to specify customer bandwidth especially accounting for wide variety of users' definition of adequate performance. Network latency, competing usage, peering issues, bandwidth at upstream providers all affect the perceived performance of the connection and the amount of bandwidth required.

In addition, our application is highly configurable and determining an average page size or even a frequently of use is very dependent on the specific newdea.com configuration and expected usage of remote users.

To effectively estimate requirements, we recommend measuring, in combination with all other expected internet usage, expected usage scenarios against your specific newdea.com configuration. Remember that all users at a location will not be making demands of the application at exactly the same moment and therefore multiplying number of users by the demands of an expected scenario will greatly over-estimate your requirements.

We do provide a low bandwidth mode which can be set at the user level.

Recommended Display Resolution Settings

A minimum desktop resolution of 1024 x 768 pixels is recommended to prevent unnecessary scrolling.

Recommended Pop-up Blocker Settings

Configure the browser's Pop-up Blocker to allow pop-ups from the following web site: **live.newdea.com**